# How would you make the library catalog better?

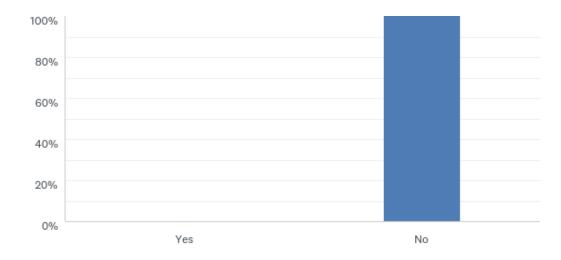
Monday, February 19, 2018

### 87 Total Responses

Date Created: Wednesday, September 07, 2016

Complete Responses: 78

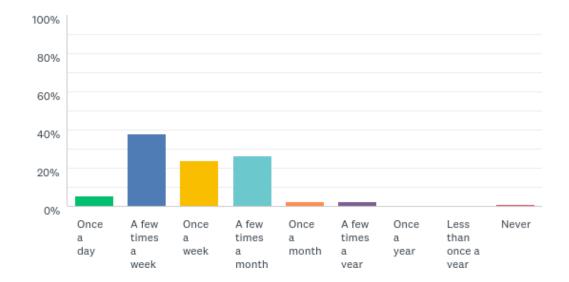
### Q1: Are you an employee of a public library?



### Q1: Are you an employee of a public library?

| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Yes            | 0.00%     | 0  |
| No             | 100.00%   | 87 |
| TOTAL          |           | 87 |

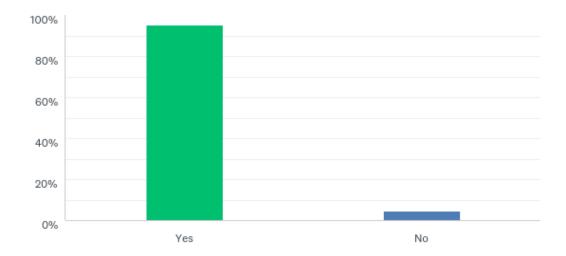
# Q2: How often do you visit the library or check out library materials electronically?



# Q2: How often do you visit the library or check out library materials electronically?

| ANSWER CHOICES        | RESPONSES |    |
|-----------------------|-----------|----|
| Once a day            | 5.75%     | 5  |
| A few times a week    | 37.93%    | 33 |
| Once a week           | 24.14%    | 21 |
| A few times a month   | 26.44%    | 23 |
| Once a month          | 2.30%     | 2  |
| A few times a year    | 2.30%     | 2  |
| Once a year           | 0.00%     | 0  |
| Less than once a year | 0.00%     | 0  |
| Never                 | 1.15%     | 1  |
| TOTAL                 |           | 87 |

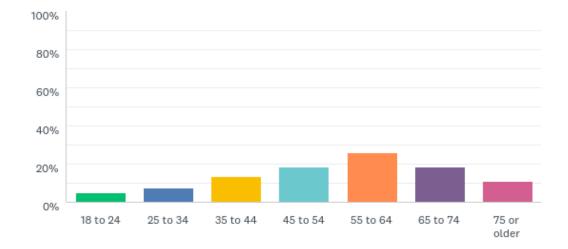
# Q3: Do you ever use the library's catalog to find materials, whether in the library or though your computer, tablet, or phone?



# Q3: Do you ever use the library's catalog to find materials, whether in the library or though your computer, tablet, or phone?

| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Yes            | 95.40%    | 83 |
| No             | 4.60%     | 4  |
| TOTAL          |           | 87 |

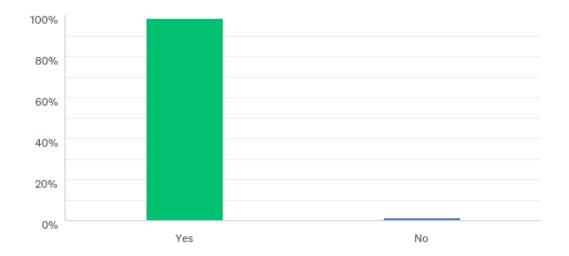
#### **Q4: What is your age?**



### Q4: What is your age?

| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| 18 to 24       | 4.94%     | 4  |
| 25 to 34       | 7.41%     | 6  |
| 35 to 44       | 13.58%    | 11 |
| 45 to 54       | 18.52%    | 15 |
| 55 to 64       | 25.93%    | 21 |
| 65 to 74       | 18.52%    | 15 |
| 75 or older    | 11.11%    | 9  |
| TOTAL          |           | 81 |

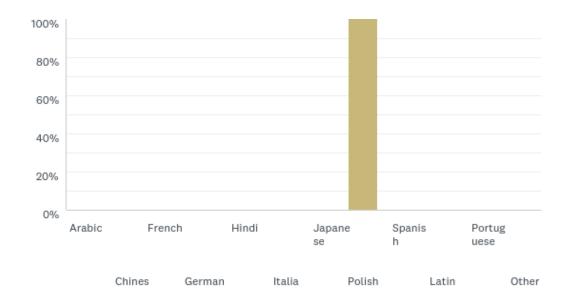
### **Q5: Is English your primary language?**



### **Q5: Is English your primary language?**

| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Yes            | 98.77%    | 80 |
| No             | 1.23%     | 1  |
| TOTAL          |           | 81 |

### Q6: In what language do you speak most fluently?



### **Q6: In what language do you speak most fluently?**

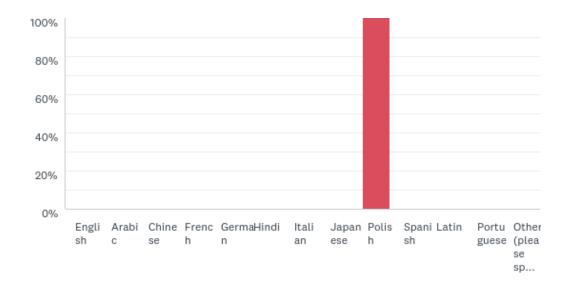
Answered: 1 Skipped: 86

| ANSWER CHOICES | RESPONSES |   |
|----------------|-----------|---|
| Arabic         | 0.00%     | 0 |
| Chinese        | 0.00%     | 0 |
| French         | 0.00%     | 0 |
| German         | 0.00%     | 0 |
| Hindi          | 0.00%     | 0 |
| Italian        | 0.00%     | 0 |
| Japanese       | 0.00%     | 0 |
| Polish         | 100.00%   | 1 |
| Spanish        | 0.00%     | 0 |
| Latin          | 0.00%     | 0 |
| Portuguese     | 0.00%     | 0 |
|                | 0.00%     | 0 |

0.00%

0

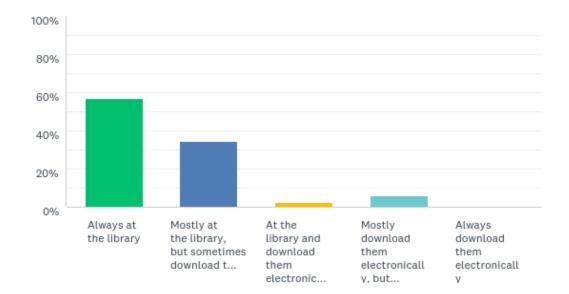
# Q7: When you visit the library or use library resources, what language would you prefer to have services provided in?



# Q7: When you visit the library or use library resources, what language would you prefer to have services provided in?

|                | ANSWER CHOICES | RESPONSES |   |
|----------------|----------------|-----------|---|
|                | English        | 0.00%     | 0 |
|                | Arabic         | 0.00%     | 0 |
|                | Chinese        | 0.00%     | 0 |
|                | French         | 0.00%     | 0 |
|                | German         | 0.00%     | 0 |
|                | Hindi          | 0.00%     | 0 |
|                | Italian        | 0.00%     | 0 |
|                | Japanese       | 0.00%     | 0 |
|                | Polish         | 100.00%   | 1 |
|                | Spanish        | 0.00%     | 0 |
|                | Latin          | 0.00%     | 0 |
| Powered by 🧰 S | Portuguese     | 0.00%     | 0 |

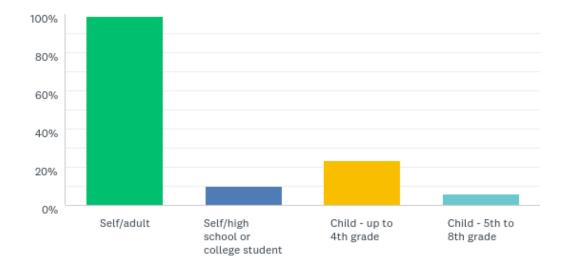
#### Q10: How do you get library materials?



#### Q10: How do you get library materials?

| ANSWER CHOICES   | CHOICES RESPONSE |    |
|--|------------------|----|
| Always at the library  | 56.79%           | 46 |
| Mostly at the library, but sometimes download them electronically          | 34.57%           | 28 |
| At the library and download them electronically equally                    | 2.47%            | 2  |
| Mostly download them electronically, but sometimes get them at the library | 6.17%            | 5  |
| Always download them electronically  | 0.00%            | 0  |
| TOTAL  |                  | 81 |

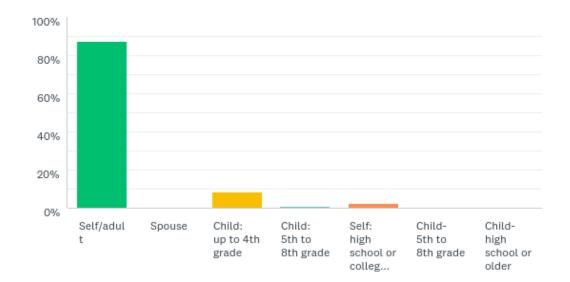
# Q11: When you visit the library, who are you getting materials for? (Check all that apply)



# Q11: When you visit the library, who are you getting materials for? (Check all that apply)

| ANSWER CHOICES                      | RESPONSES |    |
|-------------------------------------|-----------|----|
| Self/adult                          | 98.77%    | 80 |
| Self/high school or college student | 9.88%     | 8  |
| Child - up to 4th grade             | 23.46%    | 19 |
| Child - 5th to 8th grade            | 6.17%     | 5  |
| Total Respondents: 81               |           |    |

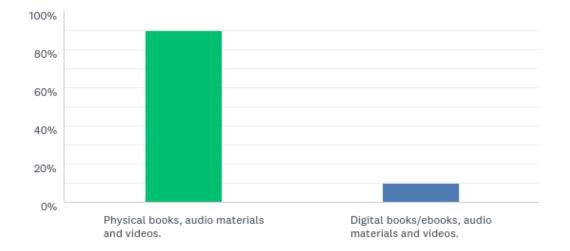
# Q12: When you visit the library, who are you PRIMARILY getting materials for? (Check one)



# Q12: When you visit the library, who are you PRIMARILY getting materials for? (Check one)

| ANSWER CHOICES                       | RESPONSES |    |
|--------------------------------------|-----------|----|
| Self/adult                           | 87.65%    | 71 |
| Spouse                               | 0.00%     | 0  |
| Child: up to 4th grade               | 8.64%     | 7  |
| Child: 5th to 8th grade              | 1.23%     | 1  |
| Self: high school or college student | 2.47%     | 2  |
| Child- 5th to 8th grade              | 0.00%     | 0  |
| Child- high school or older          | 0.00%     | 0  |
| TOTAL                                |           | 81 |

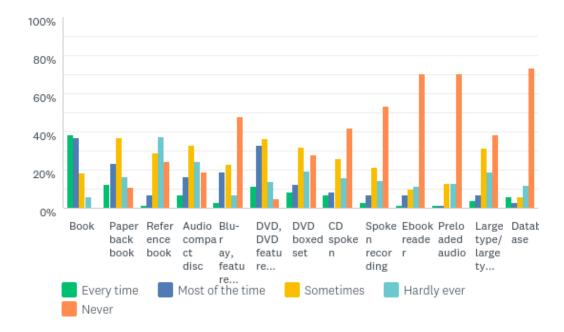
# Q13: Overall, when you check out library materials, which format do you prefer?



# Q13: Overall, when you check out library materials, which format do you prefer?

| ANSWER CHOICES                                    | RESPONSES |    |
|---|-----------|----|
| Physical books, audio materials and videos.       | 90.12%    | 73 |
| Digital books/ebooks, audio materials and videos. | 9.88%     | 8  |
| TOTAL   |           | 81 |

# Q14: How often do you check out materials from the library in the following formats?

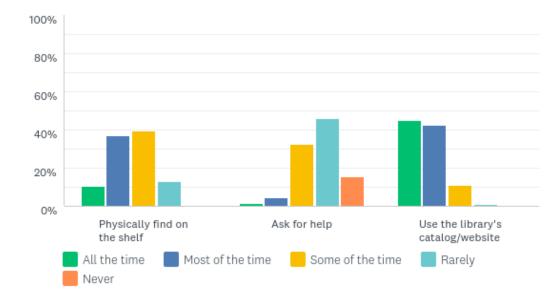


# Q14: How often do you check out materials from the library in the following formats?

Answered: 81 Skipped: 6

|                |                             | EVERY<br>TIME | MOST<br>OF<br>THE<br>TIME | SOMETIMES    | HARDLY<br>EVER | NEVER        | TOTAL | WEIGHTED<br>AVERAGE |
|----------------|-----------------------------|---------------|---------------------------|--------------|----------------|--------------|-------|---------------------|
|                | Book                        | 38.27%<br>31  | 37.04%<br>30              | 18.52%<br>15 | 6.17%<br>5     | 0.00%<br>0   | 81    | 1.93                |
|                | Paperback<br>book           | 12.33%<br>9   | 23.29%<br>17              | 36.99%<br>27 | 16.44%<br>12   | 10.96%<br>8  | 73    | 2.90                |
| -              | Reference<br>book           | 1.45%<br>1    | 7.25%<br>5                | 28.99%<br>20 | 37.68%<br>26   | 24.64%<br>17 | 69    | 3.77                |
| -              | Audio<br>compact<br>disc    | 6.85%<br>5    | 16.44%<br>12              | 32.88%<br>24 | 24.66%<br>18   | 19.18%<br>14 | 73    | 3.33                |
|                | Blu-ray,<br>feature<br>film | 2.90%<br>2    | 18.84%<br>13              | 23.19%<br>16 | 7.25%<br>5     | 47.83%<br>33 | 69    | 3.78                |
|                | DVD, DVD<br>feature<br>film | 11.39%<br>9   | 32.91%<br>26              | 36.71%<br>29 | 13.92%<br>11   | 5.06%<br>4   | 79    | 2.68                |
| Powered by 🧰 S | DVD                         | 8.33%         | 12.50%                    | 31.94%       | 19.44%         | 27.78%       |       |                     |

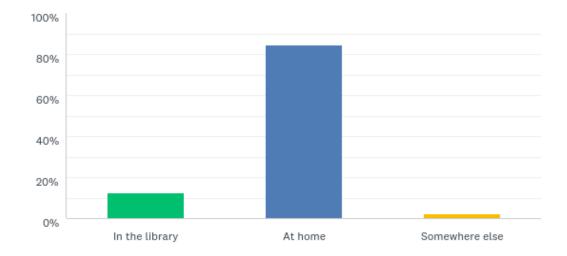
# Q15: How do you find the materials you want to check out of the library?



# Q15: How do you find the materials you want to check out of the library?

|                                      | ALL<br>THE<br>TIME | MOST<br>OF<br>THE<br>TIME | SOME<br>OF<br>THE<br>TIME | RARELY       | NEVER        | TOTAL | WEIGHTED<br>AVERAGE |
|--------------------------------------|--------------------|---------------------------|---------------------------|--------------|--------------|-------|---------------------|
| Physically find on the shelf         | 10.29%<br>7        | 36.76%<br>25              | 39.71%<br>27              | 13.24%<br>9  | 0.00%<br>0   | 68    | 2.56                |
| Ask for help                         | 1.54%<br>1         | 4.62%<br>3                | 32.31%<br>21              | 46.15%<br>30 | 15.38%<br>10 | 65    | 3.69                |
| Use the<br>library's catalog/website | 45.00%<br>36       | 42.50%<br>34              | 11.25%<br>9               | 1.25%<br>1   | 0.00%<br>0   | 80    | 1.69                |

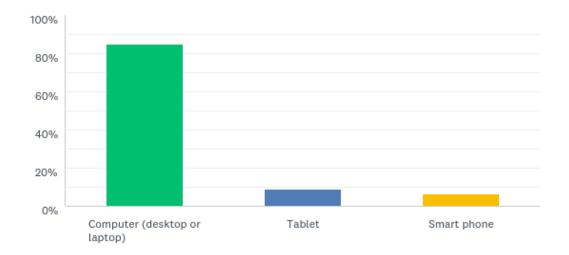
# Q16: When you use the library's catalog to find materials, where are you most often?



# Q16: When you use the library's catalog to find materials, where are you most often?

| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| In the library | 12.66%    | 10 |
| At home        | 84.81%    | 67 |
| Somewhere else | 2.53%     | 2  |
| TOTAL          |           | 79 |

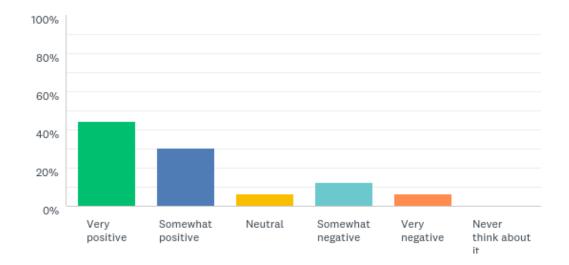
# Q17: When you use the library's catalog to help you find materials, what device are you most often using?



# Q17: When you use the library's catalog to help you find materials, what device are you most often using?

| ANSWER CHOICES               | RESPONSES |    |
|------------------------------|-----------|----|
| Computer (desktop or laptop) | 84.81%    | 67 |
| Tablet                       | 8.86%     | 7  |
| Smart phone                  | 6.33%     | 5  |
| TOTAL                        |           | 79 |

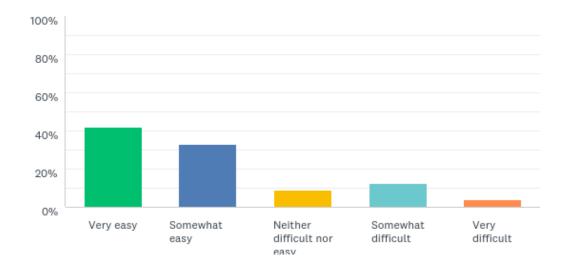
# Q18: What is your overall perception of the library's catalog that helps you find materials?



# Q18: What is your overall perception of the library's catalog that helps you find materials?

| ANSWER CHOICES       | RESPONSES |    |
|----------------------|-----------|----|
| Very positive        | 44.30%    | 35 |
| Somewhat positive    | 30.38%    | 24 |
| Neutral              | 6.33%     | 5  |
| Somewhat negative    | 12.66%    | 10 |
| Very negative        | 6.33%     | 5  |
| Never think about it | 0.00%     | 0  |
| TOTAL                |           | 79 |

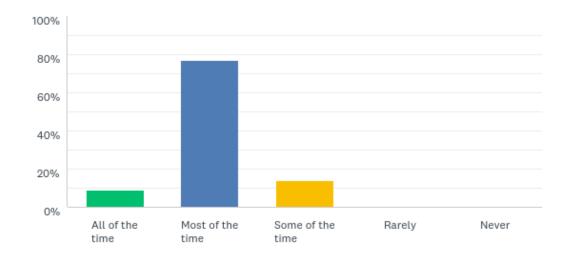
# Q19: When you use the library's catalog to help you find materials, how easy is it to use overall?



## Q19: When you use the library's catalog to help you find materials, how easy is it to use overall?

| ANSWER CHOICES             | RESPONSES |    |
|----------------------------|-----------|----|
| Very easy                  | 41.77%    | 33 |
| Somewhat easy              | 32.91%    | 26 |
| Neither difficult nor easy | 8.86%     | 7  |
| Somewhat difficult         | 12.66%    | 10 |
| Very difficult             | 3.80%     | 3  |
| TOTAL                      |           | 79 |

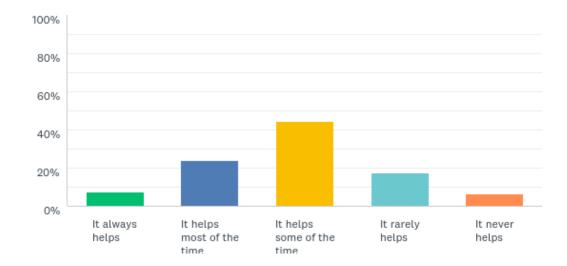
# Q20: When you use the library's catalog to help you find materials, how often do you find what you are looking for?



# Q20: When you use the library's catalog to help you find materials, how often do you find what you are looking for?

| ANSWER CHOICES   | RESPONSES |    |
|------------------|-----------|----|
| All of the time  | 8.86%     | 7  |
| Most of the time | 77.22%    | 61 |
| Some of the time | 13.92%    | 11 |
| Rarely           | 0.00%     | 0  |
| Never            | 0.00%     | 0  |
| TOTAL            |           | 79 |

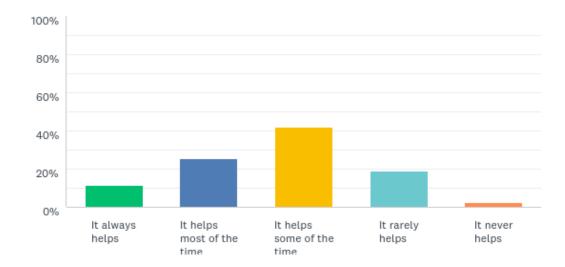
#### does it help you in the times when you do not know what you are looking for?



#### does it help you in the times when you do not know what you are looking for?

| ANSWER CHOICES            | RESPONSES |   |
|---------------------------|-----------|---|
| It always helps           | 7.59% 6   | 5 |
| It helps most of the time | 24.05% 19 | ) |
| It helps some of the time | 44.30% 35 | 5 |
| It rarely helps           | 17.72% 14 | Ļ |
| It never helps            | 6.33% 5   | 5 |
| TOTAL                     | 79        | ) |

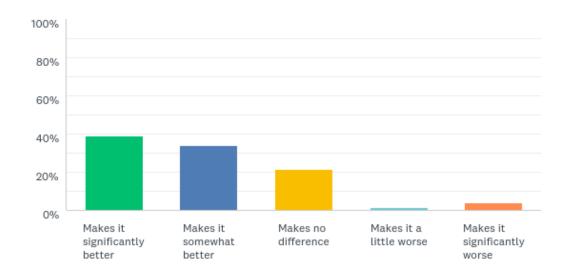
#### does it provide relevant titles of materials that might be of interest to you?



# does it provide relevant titles of materials that might be of interest to you?

| ANSWER CHOICES            | RESPONSES |   |
|---------------------------|-----------|---|
| It always helps           | 11.39%    | ) |
| It helps most of the time | 25.32% 20 | ) |
| It helps some of the time | 41.77% 33 | 3 |
| It rarely helps           | 18.99% 15 | 5 |
| It never helps            | 2.53%     | 2 |
| TOTAL                     | 79        | ) |

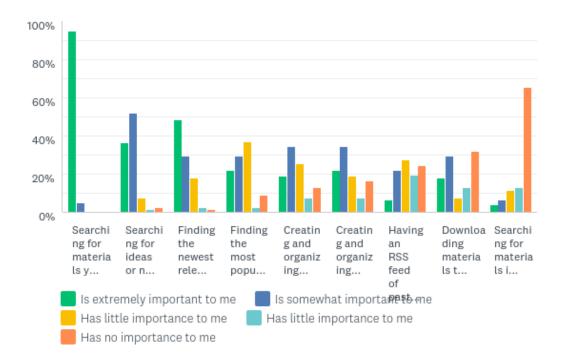
# Q23: When you use the library's catalog to help you find materials, does it enhance your overall experience in the library?



# Q23: When you use the library's catalog to help you find materials, does it enhance your overall experience in the library?

| ANSWER CHOICES                | RESPONSES |    |
|-------------------------------|-----------|----|
| Makes it significantly better | 39.24%    | 31 |
| Makes it somewhat better      | 34.18%    | 27 |
| Makes no difference           | 21.52%    | 17 |
| Makes it a little worse       | 1.27%     | 1  |
| Makes it significantly worse  | 3.80%     | 3  |
| TOTAL                         |           | 79 |

# Q24: Regarding the library's catalog to help you find materials, please rate the following features



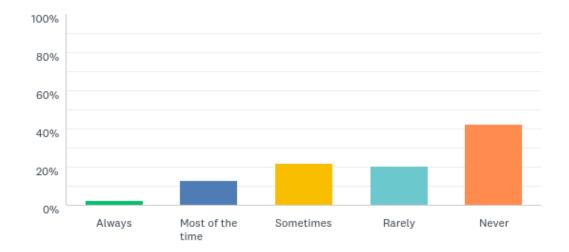
## Q24: Regarding the library's catalog to help you find materials, please rate the following features

Answered: 79 Skipped: 8

Powered by

|   | IS<br>EXTREMELY<br>IMPORTANT<br>TO ME | IS<br>SOMEWHAT<br>IMPORTANT<br>TO ME | HAS LITTLE<br>IMPORTANCE<br>TO ME | HAS LITTLE<br>IMPORTANCE<br>TO ME | HAS NO<br>IMPORTANCE<br>TO ME | TOTAL | WEIGHTED<br>AVERAGE |
|---|---------------------------------------|--------------------------------------|-----------------------------------|-----------------------------------|-------------------------------|-------|---------------------|
| Searching for<br>materials you<br>already know<br>you are<br>interesting in<br>seeing | 94.94%<br>75                          | 5.06%<br>4                           | 0.00%<br>0                        | 0.00%<br>0                        | 0.00%<br>0                    | 79    | 1.05                |
| Searching for<br>ideas or new<br>materials to<br>get                                  | 36.71%<br>29                          | 51.90%<br>41                         | 7.59%<br>6                        | 1.27%<br>1                        | 2.53%<br>2                    | 79    | 1.81                |
| Finding the<br>newest<br>releases   | 48.72%<br>38                          | 29.49%<br>23                         | 17.95%<br>14                      | 2.56%<br>2                        | 1.28%<br>1                    | 78    | 1.78                |
| Finding the most popular materials  | 21.79%<br>17                          | 29.49%<br>23                         | 37.18%<br>29                      | 2.56%<br>2                        | 8.97%<br>7                    | 78    | 2.47                |
| S Creating and  | 19.23%<br>15                          | 34.62%<br>27                         | 25.64%<br>20                      | 7.69%                             | 12.82%<br>10                  | 78    | 2.60                |

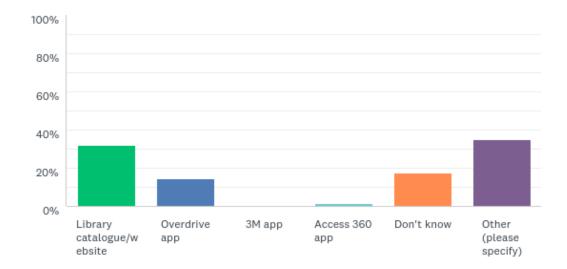
### Q27: Do you get books from the library, do you read them on an electronic device?



### Q27: Do you get books from the library, do you read them on an electronic device?

| ANSWER CHOICES   | RESPONSES |    |
|------------------|-----------|----|
| Always           | 2.56%     | 2  |
| Most of the time | 12.82%    | 10 |
| Sometimes        | 21.79%    | 17 |
| Rarely           | 20.51%    | 16 |
| Never            | 42.31%    | 33 |
| TOTAL            |           | 78 |

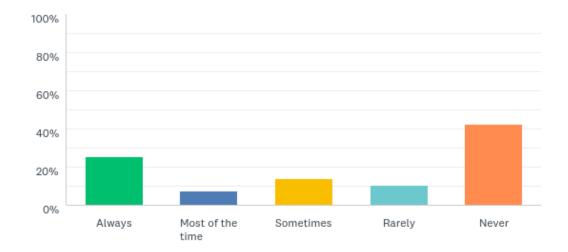
### Q28: How do you typically find and check out the books you read on your electronic device?



### Q28: How do you typically find and check out the books you read on your electronic device?

| ANSWER CHOICES            | RESPONSES |   |
|---------------------------|-----------|---|
| Library catalogue/website | 31.88% 2  | 2 |
| Overdrive app             | 14.49% 10 | 0 |
| ЗМ арр                    | 0.00%     | 0 |
| Access 360 app            | 1.45%     | 1 |
| Don't know                | 17.39% 12 | 2 |
| Other (please specify)    | 34.78% 24 | 4 |
| TOTAL                     | 65        | 9 |

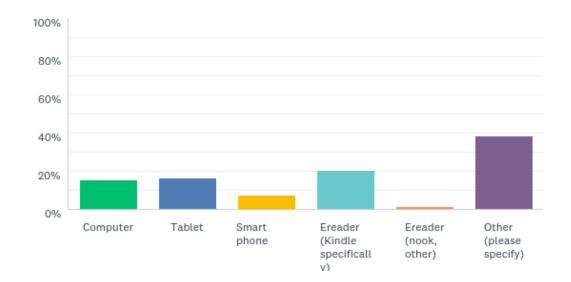
### Q29: When you get audio materials from the library, do you listen to listen to them on an electronic device?



# Q29: When you get audio materials from the library, do you listen to listen to them on an electronic device?

| ANSWER CHOICES   | RESPONSES |    |
|------------------|-----------|----|
| Always           | 25.64%    | 20 |
| Most of the time | 7.69%     | 6  |
| Sometimes        | 14.10%    | 11 |
| Rarely           | 10.26%    | 8  |
| Never            | 42.31%    | 33 |
| TOTAL            |           | 78 |

# Q30: When you are reading books on an electronic device, which type do you typically use?



# Q30: When you are reading books on an electronic device, which type do you typically use?

| ANSWER CHOICES                | RESPONSES |    |
|-------------------------------|-----------|----|
| Computer                      | 15.38%    | 12 |
| Tablet                        | 16.67%    | 13 |
| Smart phone                   | 7.69%     | 6  |
| Ereader (Kindle specifically) | 20.51%    | 16 |
| Ereader (nook, other)         | 1.28%     | 1  |
| Other (please specify)        | 38.46%    | 30 |
| TOTAL                         |           | 78 |