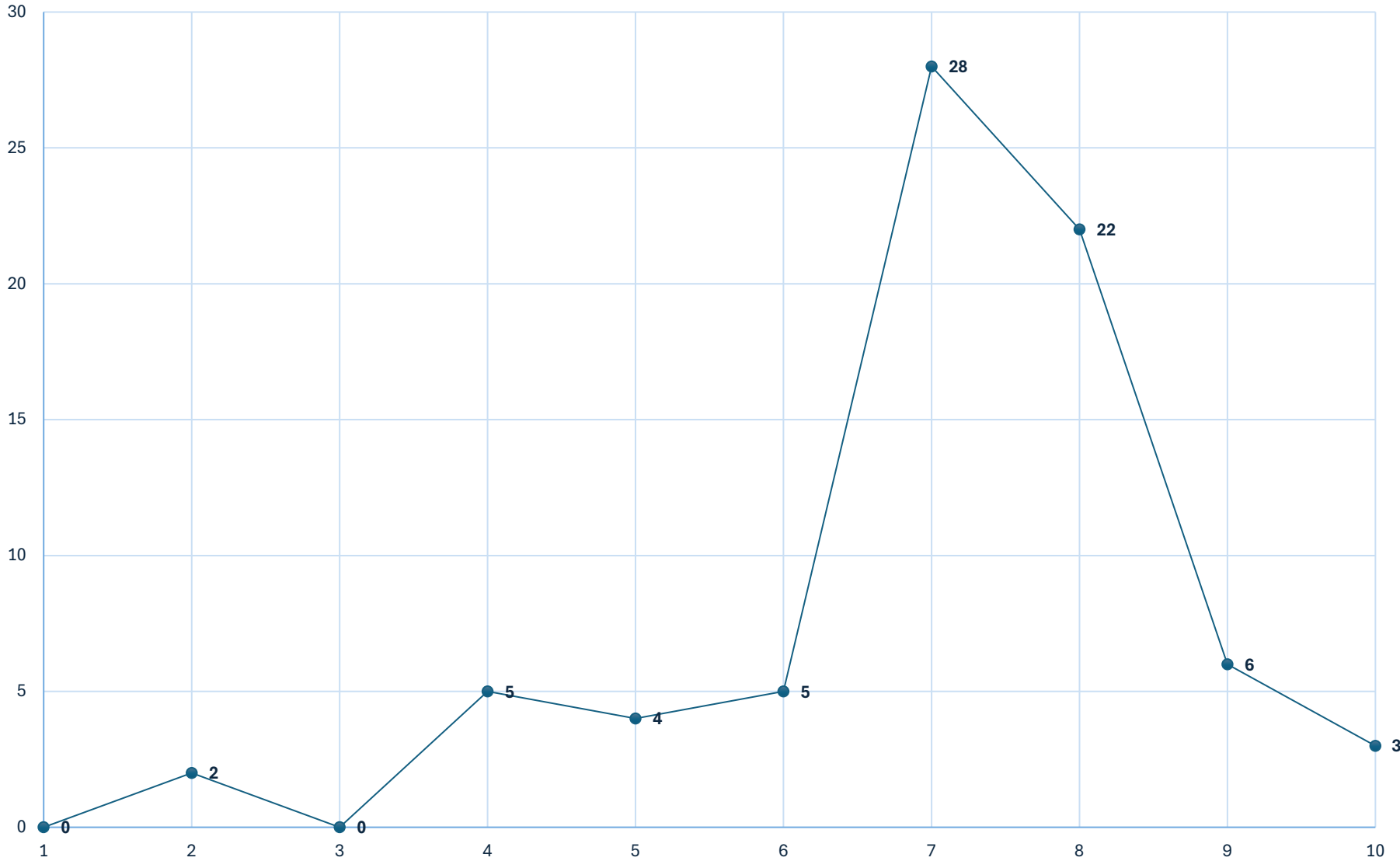


Considering your overall experience with the above platforms, how well do the currently provided products meet the needs of your library? : Rank 1 to 10 -- Rank 1 Not well, Rank 10 Extremely well



Considering your overall experience with the above platforms, how well do the currently provided products meet the needs of your library? : Rank 1 to 10 -- Rank 1 Not well, Rank 10 Extremely well	Membership Ranking Counts	% of total
1	0	0%
2	2	3%
3	0	0%
4	5	7%
5	4	5%
6	5	7%
7	28	37%
8	22	29%
9	6	8%
10	3	4%
	75	100%

**Please rate your satisfaction with each
of the following products: WorkFlows --
Staff client from SirsiDynix**

	Response Counts	WorkFlows score
Very satisfied	15	15
Satisfied	27	54
Neutral	21	63
Dissatisfied	10	40
Very dissatisfied	2	10
No basis for judgement	0	0
Number of respondents	75	2.43

	WorkFlows score	Satisfied
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Range

Very satisfied	1.00 - 1.80
Satisfied	1.81 - 2.60
Neutral	2.61 - 3.40
Dissatisfied	3.41 - 4.20
Very dissatisfied	4.21 - 5.00
No basis for judgement	

Number per Likert scale rating

**Please rate your satisfaction with each
of the following products: BLUEcloud
Analytics -- Data analysis and reporting
from SirsiDynix**

	Response Counts	BLUEcloud Analytics score
Very satisfied	8	8
Satisfied	37	74
Neutral	16	48
Dissatisfied	9	36
Very dissatisfied	2	10
No basis for judgement	3	0
Number of respondents	72	2.44

BLUEcloud Analytics score	Satisfied
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Range

Very satisfied	1.00 - 1.80
Satisfied	1.81 - 2.60
Neutral	2.61 - 3.40
Dissatisfied	3.41 - 4.20
Very dissatisfied	4.21 - 5.00
No basis for judgement	

Number per Likert scale rating

**Please rate your satisfaction with each
of the following products:**

MobileCirc/MobileStaff -- Staff tablet- based app from SirsiDynix	Response Counts	MobileCirc score
Very satisfied	3	3
Satisfied	11	22
Neutral	17	51
Dissatisfied	8	32
Very dissatisfied	4	20
No basis for judgement	32	0
Number of respondents	43	2.98

	MobileCirc score	Neutral
Range		
Very satisfied	1.00 - 1.80	
Satisfied	1.81 - 2.60	
Neutral	2.61 - 3.40	
Dissatisfied	3.41 - 4.20	
Very dissatisfied	4.21 - 5.00	
No basis for judgement		
Number per Likert scale rating		

**Please rate your satisfaction with each
of the following products: LiDA --**

Library Discovery App, aka SWAN Libraries + mobile application	Response Counts	LiDA score
Very satisfied	10	10
Satisfied	24	48
Neutral	21	63
Dissatisfied	11	44
Very dissatisfied	1	5
No basis for judgement	8	0
	67	2.54

	LiDA score	Satisfied
Range		
Very satisfied	1.00 - 1.80	
Satisfied	1.81 - 2.60	
Neutral	2.61 - 3.40	
Dissatisfied	3.41 - 4.20	
Very dissatisfied	4.21 - 5.00	
No basis for judgement		

Number per Likert scale rating

**Please rate your satisfaction with each
of the following products: Aspen**

Discovery -- SWAN OPAC supported and developed with ByWater Solutions	Response Counts	Aspen Discovery score
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Very satisfied	14	14
Satisfied	37	74
Neutral	11	33
Dissatisfied	5	20
Very dissatisfied	2	10
No basis for judgement	6	
	69	2.19

Aspen Discovery score	Satisfied
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Range

Very satisfied	1.00 - 1.80
Satisfied	1.81 - 2.60
Neutral	2.61 - 3.40
Dissatisfied	3.41 - 4.20
Very dissatisfied	4.21 - 5.00
No basis for judgement	

Number per Likert scale rating

Please rate your satisfaction with each
of the following products: MessageBee .

- Notification platform with Unique Management Solutions	Response Counts	MessageBee score
Very satisfied	10	10
Satisfied	35	70
Neutral	16	48
Dissatisfied	2	8
Very dissatisfied	0	0
No basis for judgement	12	0
	63	2.16

	MessageBee score	Satisfied
Range		
Very satisfied	1.00 - 1.80	
Satisfied	1.81 - 2.60	
Neutral	2.61 - 3.40	
Dissatisfied	3.41 - 4.20	
Very dissatisfied	4.21 - 5.00	
No basis for judgement		
Number per Likert scale rating		

Please rate your satisfaction with each of the following products: WorldShare

ILL & WorldCat Discovery -- OCLC group-services for Illinois libraries, managed by SWAN

	Response Counts	OCLC WorldShare score
Very satisfied	17	17
Satisfied	40	80
Neutral	12	36
Dissatisfied	1	4
Very dissatisfied	0	0
No basis for judgement	5	0
	70	1.96

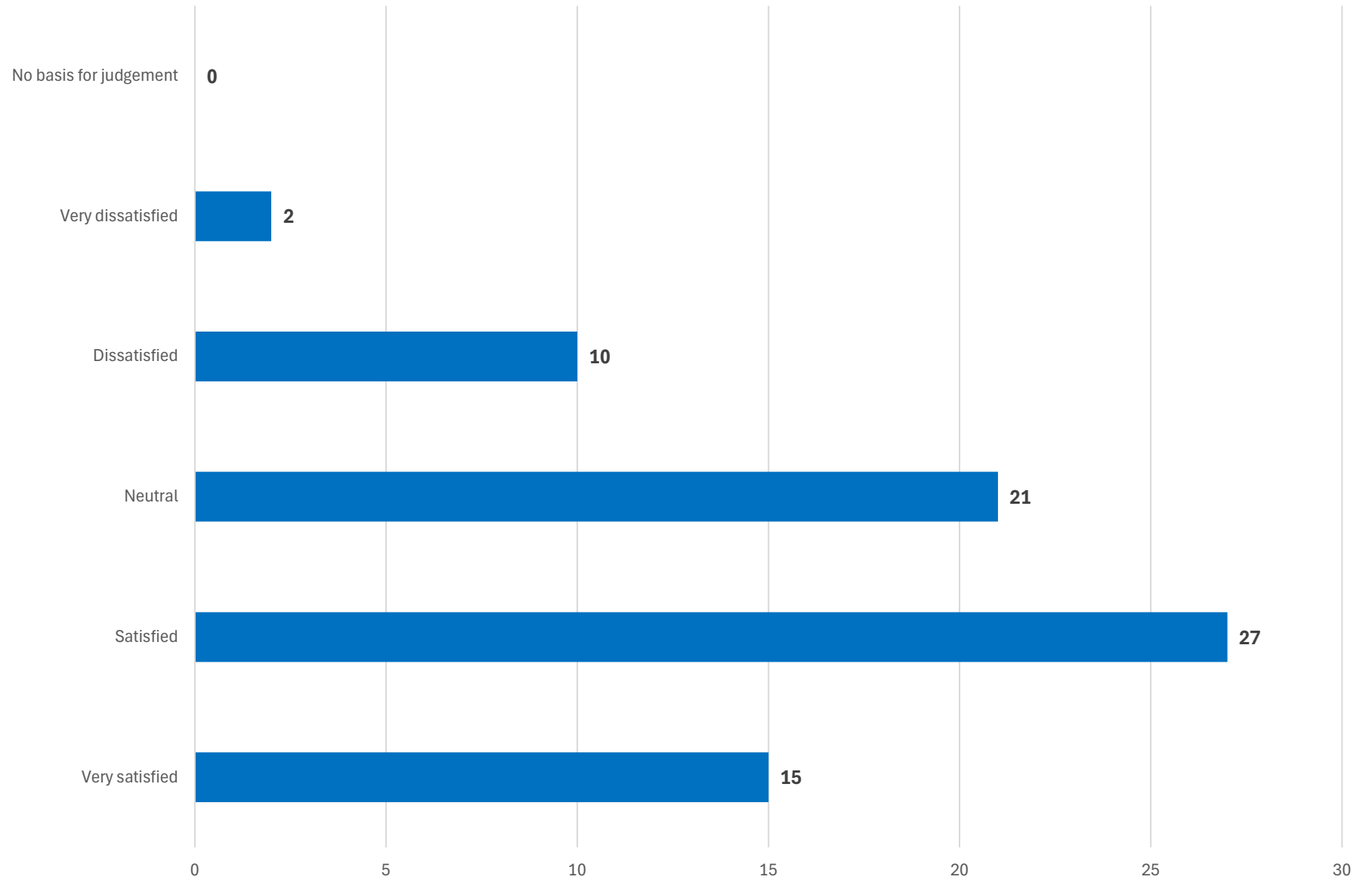
OCLC WorldShare score	Satisfied
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Range

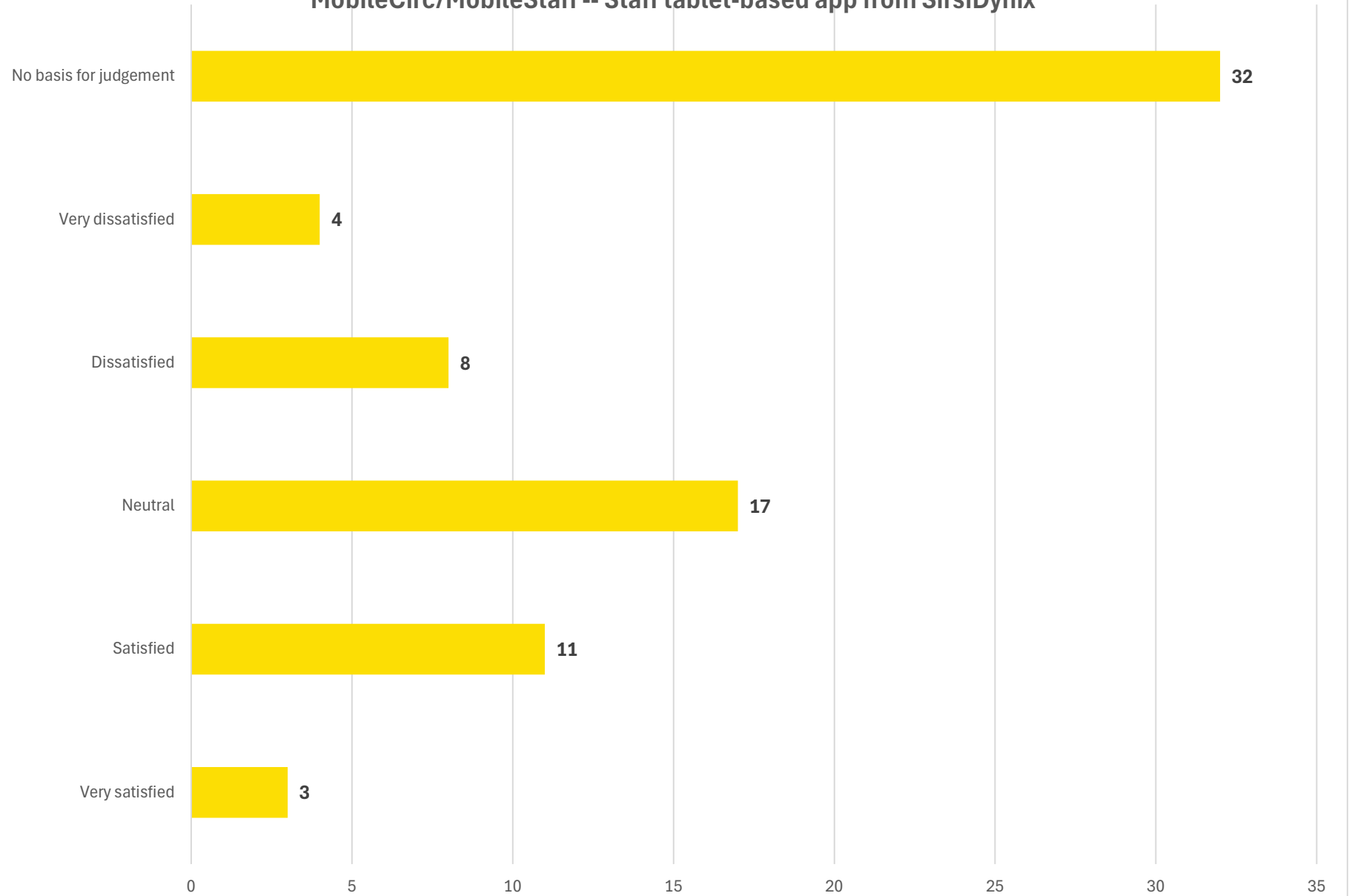
Very satisfied	1.00 - 1.80
Satisfied	1.81 - 2.60
Neutral	2.61 - 3.40
Dissatisfied	3.41 - 4.20
Very dissatisfied	4.21 - 5.00
No basis for judgement	

Number per Likert scale rating

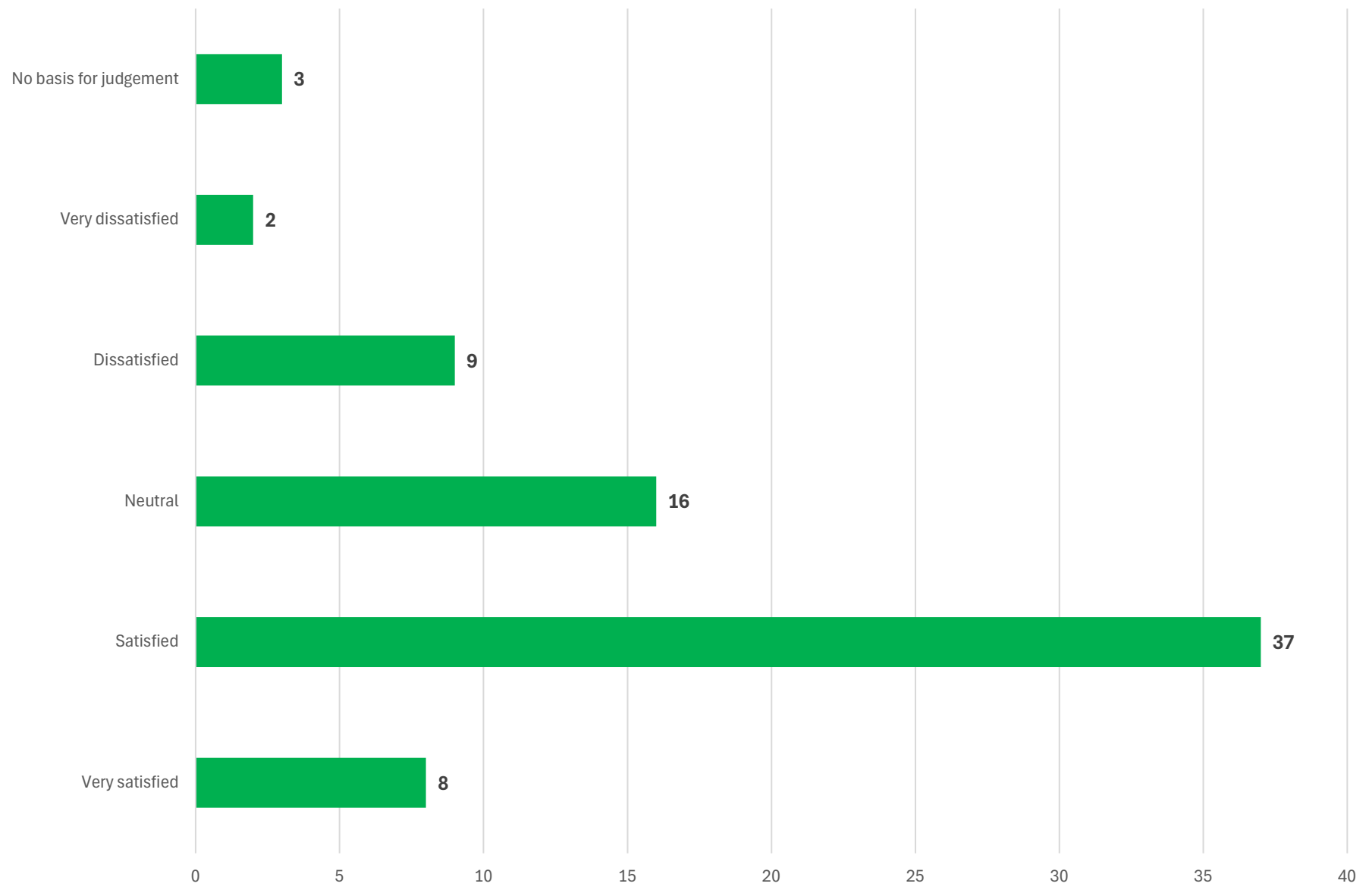
Please rate your satisfaction with each of the following products:
WorkFlows -- Staff client from SirsiDynix



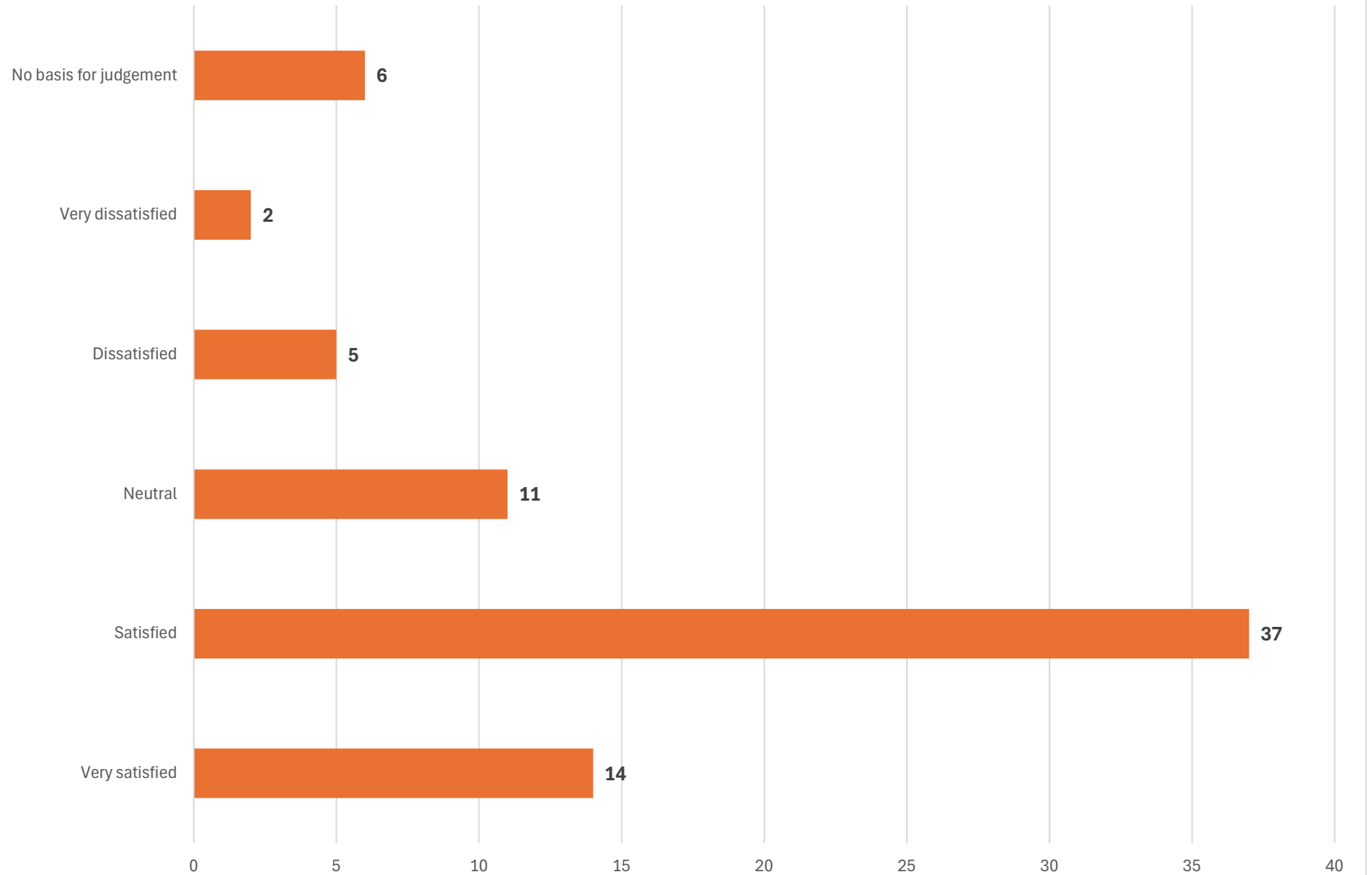
Please rate your satisfaction with each of the following products:
MobileCirc/MobileStaff -- Staff tablet-based app from SirsiDynix



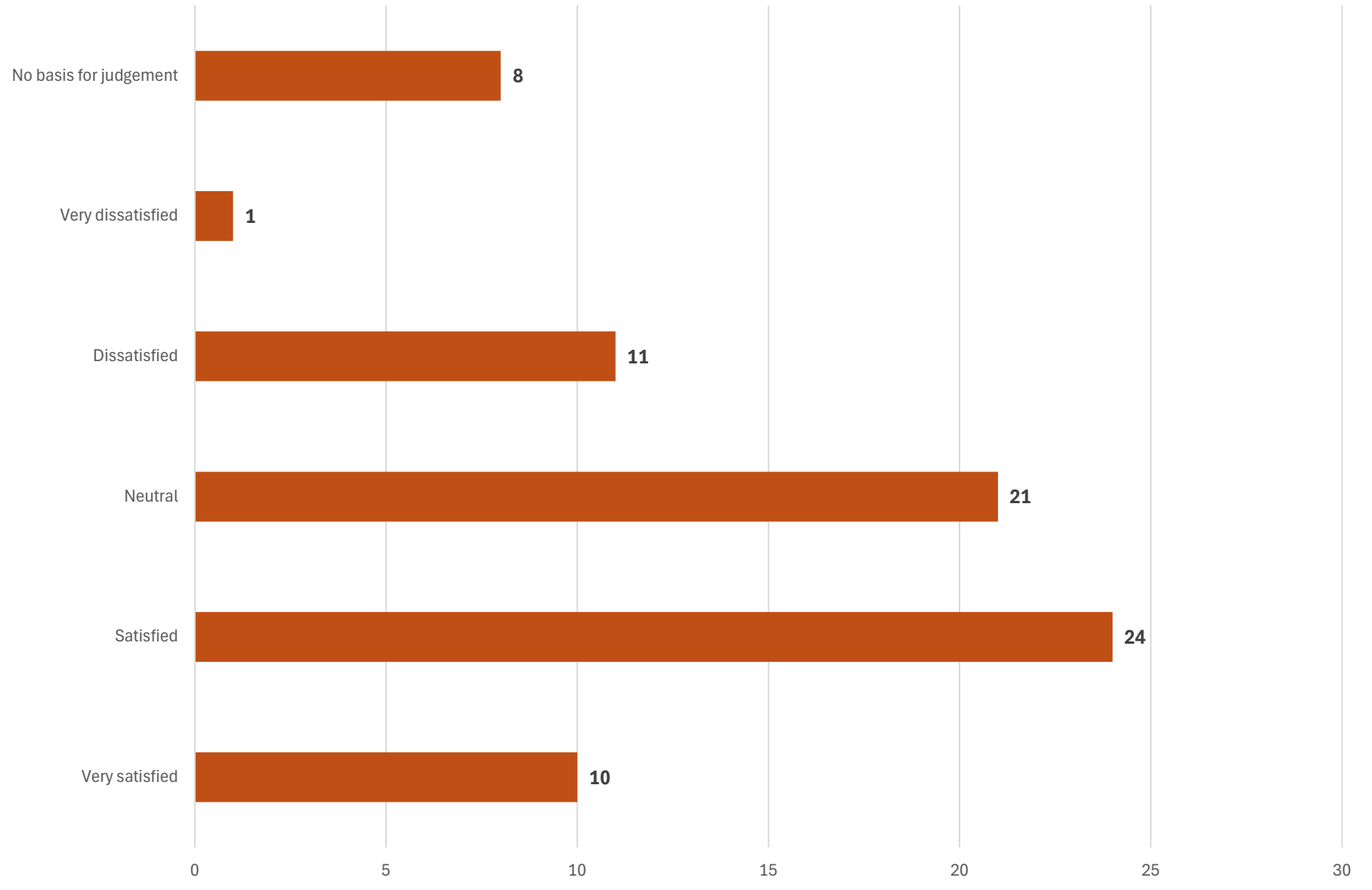
Please rate your satisfaction with each of the following products:
BLUEcloud Analytics -- Data analysis and reporting from SirsiDynix



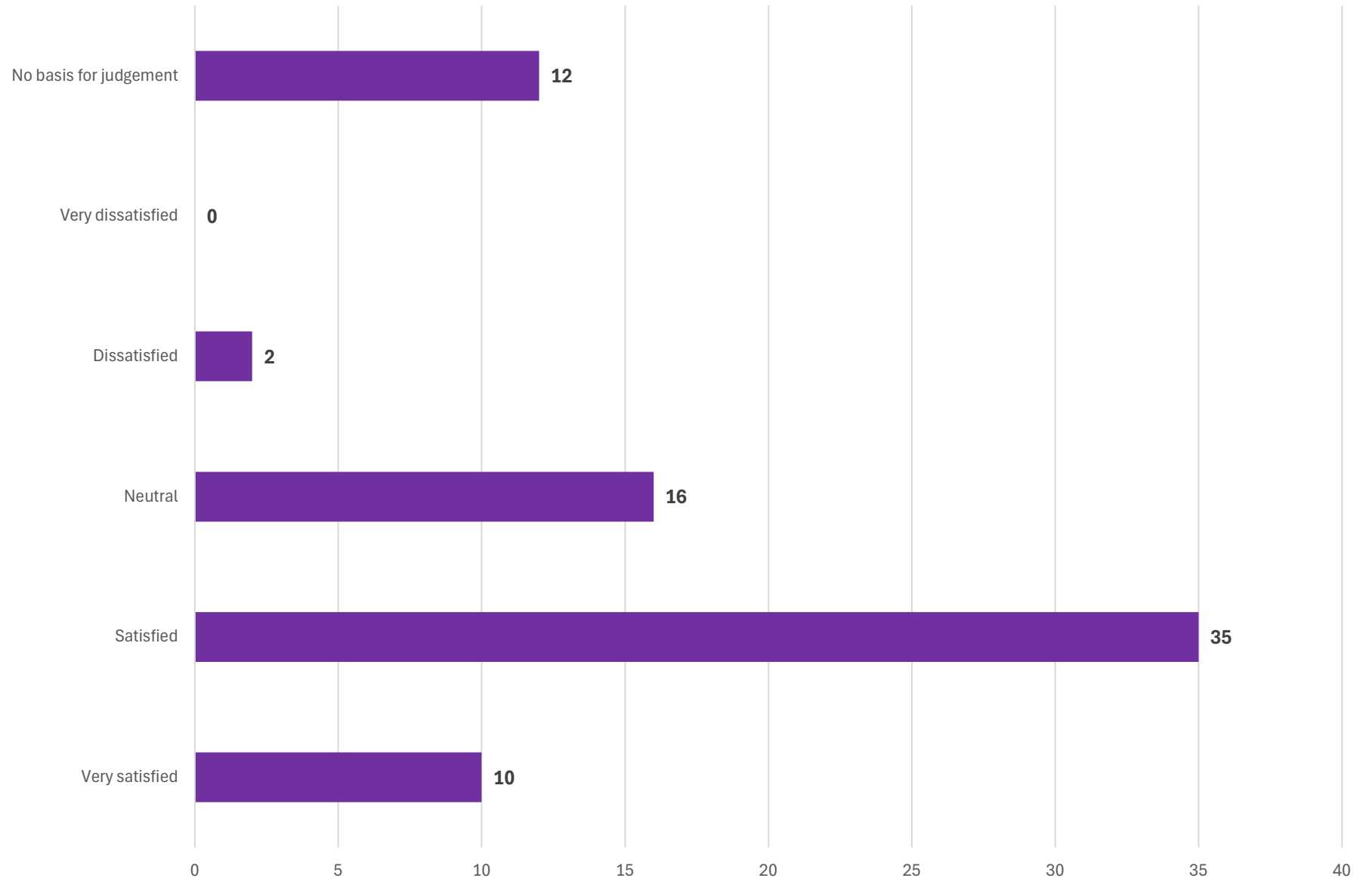
Please rate your satisfaction with each of the following products:
Aspen Discovery -- SWAN OPAC supported and developed with ByWater Solutions



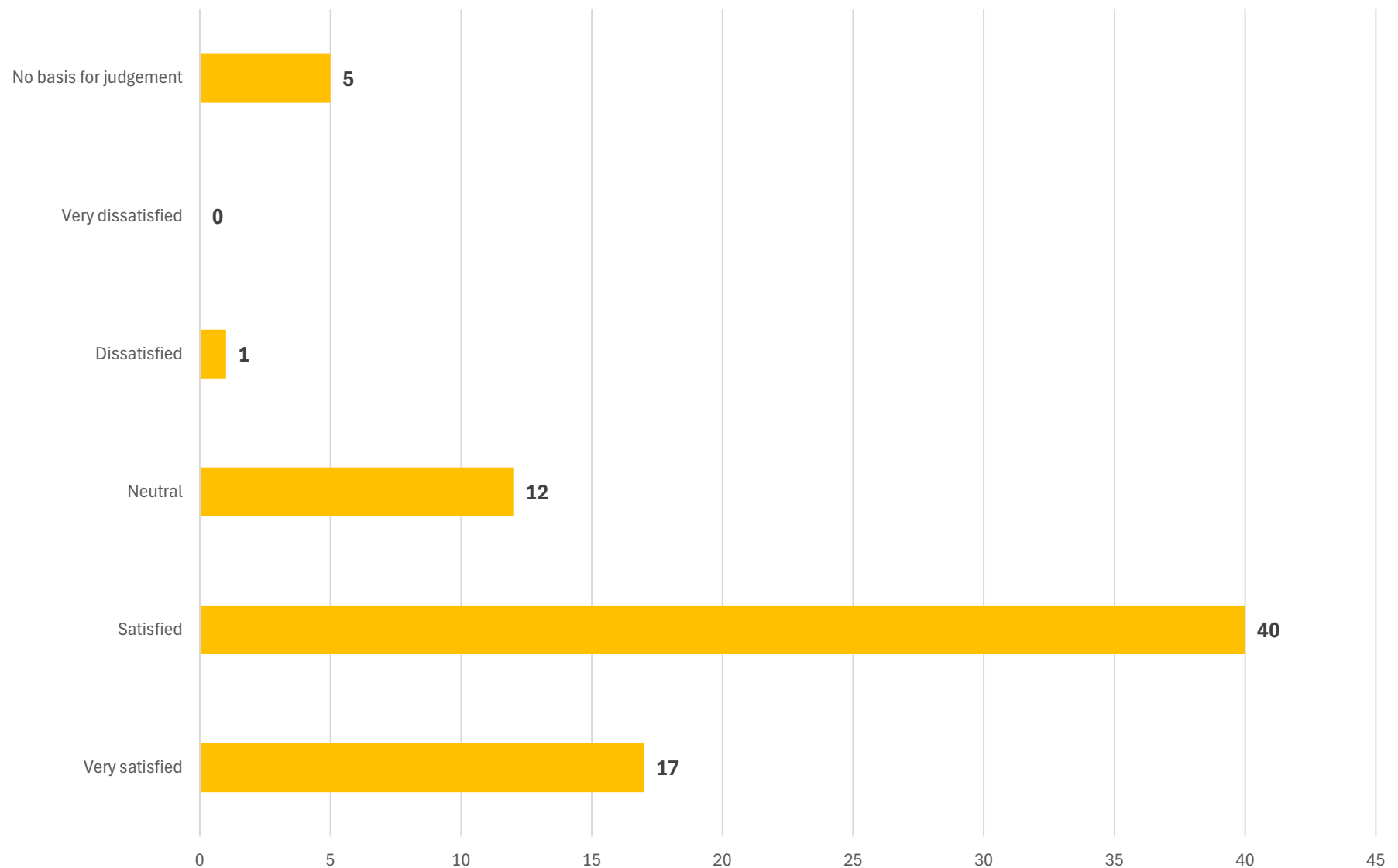
Please rate your satisfaction with each of the following products:
LiDA -- Library Discovery App, aka SWAN Libraries + mobile application



Please rate your satisfaction with each of the following products:
MessageBee -- Notification platform with Unique Management Solutions



Please rate your satisfaction with each of the following products:
WorldShare ILL & WorldCat Discovery -- OCLC group-services for Illinois libraries, managed by
SWAN



Participating Libraries

Acorn Public Library District
Addison Public Library
Batavia Public Library District
Beecher Community Library District
Bellwood Public Library
Berkeley Public Library
Berwyn Public Library
Bloomingdale Public Library
Blue Island Public Library
Bridgeview Public Library
Calumet City Public Library
Carol Stream Public Library
Chicago Ridge Public Library
Cicero Public Library
Crestwood Public Library District
Crete Public Library District
Downers Grove Public Library
Eisenhower Public Library District
Elmwood Park Public Library
Evergreen Park Public Library
Flossmoor Public Library
Forest Park Public Library
Frankfort Public Library District
Franklin Park Public Library District
Geneva Public Library District
Glen Ellyn Public Library
Glenside Public Library District
Glenwood-Lynwood Public Library District
Grande Prairie Public Library District
Green Hills Public Library District
Hillside Public Library
Hinsdale Public Library
Hodgkins Public Library District
Homewood Public Library District
Indian Prairie Public Library District

Itasca Community Library
Justice Public Library District
Kaneville Public Library District
La Grange Park Public Library District
LaGrange Public Library
Lansing Public Library
Linda Sokol Francis Brookfield Library
Lyons Public Library
Markham Public Library
Matteson Area Public Library District
McCook Public Library District
Melrose Park Public Library
Midlothian Public Library
Northlake Public Library District
Oak Brook Public Library
Oak Lawn Public Library
Oak Park Public Library
Park Forest Public Library
Prairie Trails Public Library District
Richton Park Public Library District
River Forest Public Library
River Grove Public Library
Roselle Public Library District
Saint Charles Public Library District
Schiller Park Public Library
Steger-South Chicago Heights Public Library District
Theosophical Society in America
Thomas Ford Memorial Library
Thornton Public Library
Tinley Park Public Library
Town and Country Public Library District
University Park Public Library District
Villa Park Public Library
Warrenville Public Library District
West Chicago Public Library District
Westchester Public Library

Westmont Public Library

Wood Dale Public Library District

Woodridge Public Library

Worth Public Library District