SWAN ILS REPORTS TASK FORCE Meeting  
October 23, 2013

Rank of Vendors on the Basis of Functionality

1. SirsiDynix  
2. VTLS (ranked #2 only because various features were not fully developed at the time of the demo; representatives indicated that some features were in production or could be added at our request)  
3. Evergreen

List of Questions for Libraries Using This Vendor

1. Describe the support you received? Reliable? Timely? Courteous?  
2. Do the staff and developers follow up on customer suggestions for system upgrades, usability, and development?  
3. Do you feel that the product has kept pace with the needs of libraries?  
4. Talk about the cost/reward ratio with this vendor/product.

Problems or Concerns with the Proposed Vendor’s ILS

A. SirsiDynix  
   1. Mobile app readiness?  
   2. Reliability of updates and responsiveness to customer requests

B. Evergreen  
   1. Development costs? We have no dedicated staff for this task.  
   2. No web-based interface.  
   3. No mobile apps  
   4. Mapping some content from III (reading history, etc.)—can we map to a new field, if not the equivalent in Evergreen?

C. VTLS  
   1. Readiness with the requested tweaks and/or requests that we made at the vendor demo. Can we count on these accommodations out of the box, or will we have to wait weeks/months for development?
List of Follow-Up Questions for Vendors

A. SirsiDynix
   1. Additional cost for mobile apps (Bookmyne, etc.)?
   2. Firm release date for mobile circ/reports release with RFID compliance?
   3. Social Library concerns:
      a. Native searching in Facebook: privacy—will FB collect identifiable user data

B. Evergreen
   1. Can you give a timeline for the proposed development of a web-based interface?

List of Desired Changes to the Proposed ILS

All vendors:
   Add the ability to integrate search and retrieval of content within our catalog across all vendor interfaces, including e-book (OverDrive, 3M, Baker & Taylor, Library Ideas, Recorded Books, etc.), audiobook (OverDrive, Recorded Books, etc.), music (Library Ideas—Freegal, Midwest Tape—Hoopla), movies (Midwest Tape—Hoopla) and subscription databases.

Evergreen:
   1. Inventory module. Currently, the lack of specs forces cumbersome workaround to arrive at an inventory list.
   2. Mobile apps

VTLS
   1. Mobile app for staff side; Timeline?

If we choose this vendor, how will it impact current SWAN practices, rules, procedures?

Questions for all vendors:
   1. Will your ILS allow for ease of migration of current data, and, if so, will we be able to keep current structures or create names and data structures to suit our needs and wants?
   2. Will your ILS allow for expansion of our current item type, loan rule, and other currently limited data field options?