ILS SEARCH TASK FORCE REPORT
SYSTEM ADMINISTRATION
OCTOBER 31, 2013

Present: Wesley Smith (RAILS), Victoria Tracy (PCS), Rudy Host (RAILS), Sheri Starr (PTS), Marcin Trudy (OLS), Dave Pacin (SWAN), Ahren Sievers (EPS), Edlyn Le Fevour (SWAN)
Excused: Ann Slaughter (OPS)

Meeting was called to order at 9:33am. Minutes of the September 5 meeting were approved (Edlyn moved; Ahren seconded). Discussion ensued about the 3 vendors. The questions will be presented and answered in this report.

VENDOR NAME: EQUINOX

Follow up questions for vendor:

- What are our options for data security?
- Is anything encrypted? If so, what?
- Can we use our existing VPN network?
- Why did King County fork from the product?
- Any extra cost for web based client?
- What happens when we reach limits?
- Do multiple open instances require more licenses?
- What is the cost for telephone notifications?
- What is the cost to implement texting for notifications?
- Use 3rd party vendor to update software?
- What kind of timeline can you give SWAN?

Follow up questions for libraries using the vendor:

- How did the migration go?
- Do you use a different discovery platform?
- Have you experienced slowness in OPAC searches?
- Have you tried to sponsor development and what was that experience like?
- Do you use a hosted solution or an in house solution, and why?

Problems or concerns with this ILS:

- Speed
- Security
- Unfinished product

Desired changes to this ILS:

- Speed
- Patron signatures and images
- Lack of day one functionality—too primitive
- Course reserves
- E-book integration
- No discovery layer

Impact on current SWAN practices, rules, procedures:
- More local autonomy
- No port costs

**VENDOR NAME: SIRSIDYNIX**

Follow up questions for vendor:
- Cost of licensing limits—is 15,000,000 a real limit? Is it per library or total consortium?
- Is everything on the server?
- Where does the transact limit come from? Can it be reconfigured?
- Multi part items—each part = 1 checkout?
- What is the usual NCIP licensing procedure? What’s the cost?
- Do you have a list of certified vendors?
- New LDAP protocol—CAS? How does it work?
- Can SWAN opt out of purchasing books through the OPAC?
- Is 100,000 SMS notifications/year the limit per library, or per consortium?
- Can you put a widget in your website?

Follow up questions for libraries using the vendor:
- Do you use NCIP and how?
- How responsive is the company to software changes that would benefit the client and how long does it usually take?
- How is their support response? Is there a “ticket system” the client can access?

Problems or concerns with this ILS:
- Blue Cloud is not secure
- No OCLC gateway
- How much control does the vendor have over SWAN data?
- How can you put images and signature together?
- Can’t rename label field
- Can’t guarantee functionality and rules of current system will transition to SD
- Staff web to Blue Cloud—will this be a big move?
- Support for LDAP groups

Desired changes to this ILS:
- OCLC gateway
• Blue Cloud security

Impact on current SWAN practices, rules, procedures:
• Call numbers
• No OCLC gateway
• Patron images and signatures
• SIP licensing costs would decrease
• Port costs would be eliminated
• More local autonomy
• Automatic push for offline circ
• Multiple version support
• Best e-book integration
• OPAC could double as website
• No changes to VPN settings
• Unlimited licenses for SIP2

VENDOR NAME: VTLS

Follow up questions for vendor:
• No native load balancing—please explain how this is handled
• Can the ILS be installed virtually?
• Can the paging list be randomized?
• Please explain the efficiency of the paging list
• Would SIP2 or NCIP communications be unlimited and cost free?
• Can the text notification feature be implemented in the US?
• Can you make a screen cast of the web-based client? Many here did not see it.
• Where is the E-brary support?
• Why did you not include ERM VITAL in your RFP?
• What is the cost of telephone renewal hardware/software?
• Will the web interface be ready to “go live” if chosen by SWAN?

Follow up questions for libraries using the vendor:
• What is support like? Is there a “ticket system” that can be accessed by the client?
• How responsive is the company to software changes that would benefit the client and how long does it usually take?

Problems or concerns with this ILS:
• Support in US?
• Texting ability in US for notifications to patrons?
• MAC compatibility?
• Article integration? VITAL? Chamo? Will it be functional if chosen?
Will the web interface be ready for SWAN? Will it be integrated with RFID?
- 1100 license limit without web client
- No native load balancing
- No patron photos and signatures

Desired changes to this ILS:
- Offline circ—separate client and data transfer is clunky
- Web client is desired
- More attractive web client
- Paging ability
- Integrated support for RFID

Impact on current SWAN practices, rules procedures:
- No integrated support for RFID
- OCLC gateway has field to field conversion
- VTLS only works with windows
- Can customize labels
- Access is controlled by login
- Lots of local autonomy
- Window accessibility compatibility
- Store offline data files on network drives
- Use SSL for all transactions

Based on the above information, the System Administration task force recommends SirsiDynix by a vote of 5 members to a vote of 4 members for VTLS. Equinox got no votes from the committee. Ann Slaughter could not attend the meeting, but voted via email. Meeting was adjourned at 12:35 pm.

Submitted by Edlyn Le Fevour