



BLUEcloud Circulation: Lessons from the Field

SWAN Expo 2022

Panelists

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Circulation Advisory work

What was good?

Less Clicks/ less screen options (Victoria)	Like that you can click on an item and it gives you a pop up (Victoria)	Like the display filter with book cover (Multiple)	Good that the payment 'What's due this month?' is in the top bar (Victoria)	I like that there is a default payment type (Victoria)	I like that you can see what items are available (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)
Note pop-ups are obvious (Victoria)	Like that you can click on an item and it gives you a pop up (Victoria)	Pull list seems nice & easy (Victoria)	Searching for items is easy (Victoria)	Searching for items is easy (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)	I like that you can see what items are available from the table from the home page (Victoria)
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Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)	Support to make the hold to keep and the search option make it a bit easier (Victoria)

What was bad?

Not enough information on what is in the search results (Multiple)	Cannot see previous good bills (Multiple)	Cannot add a bill (Multiple)	No hold wrappers (Multiple)	No clear buttons - patron accounts (Victoria)	Patron info is hard to see on screen (Victoria)	Patron info is hard to see on screen (Victoria)	Patron info is hard to see on screen (Victoria)	Patron info is hard to see on screen (Victoria)	Patron info is hard to see on screen (Victoria)
Hold status is confusing (Multiple)	Not easy to see what is in the patron accounts (Victoria)	Can't delete a card too easily (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)	Like that you can see what items are available from the table from the home page (Victoria)

Must Do

Ability to place holds on items without call numbers	Have RFID integration.	Add override to delete a patron who checked out	Adding	Right click ability to change due
- 1 + - 2	+ - 2 +	+ - 1 +	+ - 1 +	+ - 1 +
Sig Pad Integration	patron who checked out	Add an override to checkout items that are already checked out.	Ability to see what the "pickup by" date is when the item is checked out	Add a duplicate check button (patron)
- 3 +	+ - 1 +	+ - 1 +	+ - 1 +	+ - 1 +
Clone	Have a way to filter items searches to just your library's	Create hold	Sort pull list by pickup location	Credit Card
- 2 - 2 + 3 +	+ - 1 +	+ - 1 +	+ - 1 +	+ - 1 +
Create prompt to slide card before processing Credit card payment				

Should Do

Ability to see hold status	Hold status needs to be added in item information	Previous hold information	Prompt to print hold wrappers
Ability to see hold status	Hold status needs to be added in item information	Previous hold information	Prompt to print hold wrappers

Must Do

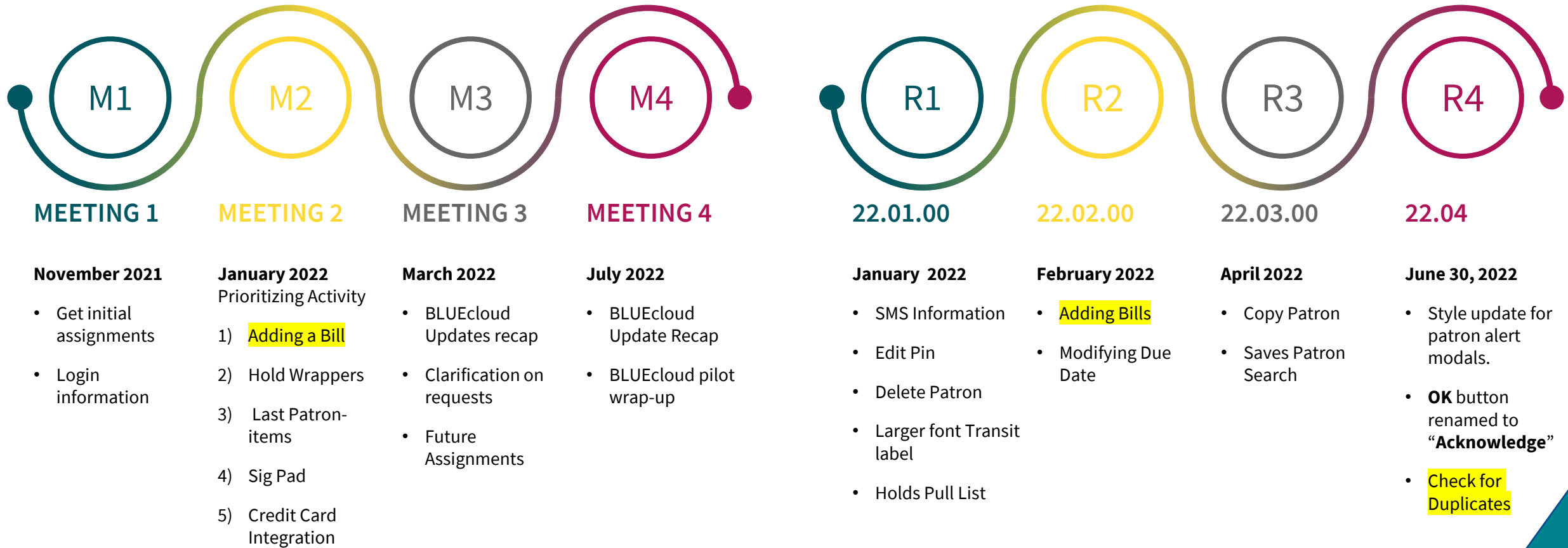
Ability to place holds on items without call numbers	Have RFID integration.	Add override to delete a patron	Adding a bill	Right click ability to change due date
Sig Pad Integration	View the last patron who checked out an item	Add an override to checkout items that are already checked out	Ability to see what the "pickup by" date is when the item is checked out	Add a duplicate check button (patron account)
Create a Clone User	Create hold wrappers	Credit Card integration	Sort pull list by pickup location	Sort pull list by pickup location

Could Do

Overall larger font	Clearer home button.	Cancel hold confirmation is bigger & left longer.	Have a CANCEL/HOLD button on the hold screen	Add a duplicate check button (patron account)
Option to cancel multiple holds at once	Add an override allowing to click for popups	Press Enter instead of clicking for popups	Make navigation options easier to see	Add a duplicate check button (patron account)

- ## Top 5 Must Do
1. Adding a Bill
 2. Creating Hold Wrappers
 3. View the last patron
 4. Credit card integration
 5. Signature Pad integration

BLUEcloud circulation



Questions?

Thank you!